Browsing View - The main view, showing multiple works of art.

Queue List - The sidebar included in browsing view.

Queue View - The view showing specific art in queue form.

Individual View - The view showing an individual piece of art.

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| Location | Heuristic | Severity (0-4) | Description |
| Individual View & Queue View | H2-1 | 0 | Individual View and Queue View are similar, which would possibly be confusing for people with no prior experience of using the website.  > We have decided this is not an issue as it keeps the views consistent and standard. |
| Individual View & Queue View | H2-2 | 0 | The Individual View/Queue View art is missing the favorite button & the comments button.  (Missing as not the focus of prototype) |
| Queue List | H2-2 | 1 | The favorite icon is missing from works in the queue. (Planned but missing in prototype).  > Added to prototype |
| Individual View/Queue View | H2-4 | 1 | The queue view column is replaced by “other works” view when switching from browsing view to queue view.  > Remain as is, queue is part of the shadowed background. |
| Browsing View | H2-6 | 2 | There is no way of tracking pictures in the queue that have already been viewed if you leave the queue.  > Thumbnail or thumbnail border will be darker if art was previously viewed in queue. |
| Individual View & Queue View | H2-7 | 1 | The close button (“X”) is not that visible in the prototype.  > Button will be moved to outside of Single View/Queue view section, and be more obvious with color. |
| Individual View & Queue View | H2-7 | 2 | No obvious way to go to single view page from queue view page. |
| Browsing View | H2-4/H2-8 | 1 | The add to/remove from queue and favorites button are in a different spot in thumbnails in queue and main browsing view. Also there is a lot of whitespace in queue.  > Buttons will be laid on top of thumbnail in queue to match how they are laid on top of thumbnail in main browsing view. |
| Queue List | H2-7/H2-3 | 3 | No option for removing all from queue  > Clear queue option will be added. |
| Individual View & Queue View | H2-3 | 2 | Paper prototype makes it hard to show that a user can add items to their queue from the ‘Other works’ and ‘Also liked’ Sections  > ‘Other works’ and ‘Also liked’ thumbnails will have the “add to queue”/”remove from queue” buttons in the Medium Fidelity Prototype |
| Queue View | H2-3 | 0 | It is not clear if the back or forward arrow will still appear when the user is at the end or beginning of the list. Will we allow for jumping to the head/tail?  > Queue view will loop, so clicking next from the last work will take user to first work |
| Queue List | H2-8 | 0 | Border lines are present between the items in the queue. Remove in medium prototype. |
| Individual View & Queue View | H2-4 | 1 | “Also liked” doesn’t fit with DA’s terminology of “favoriting”.  > Change to “Others favorited” |
| Browsing View | H2-4 | 1 | “Searching for: [word]” and “related tags” may not be immediately apparent. Could word as “Searching for tag [word]” or “related searches” instead? |
| Individual View & Queue View | H2-5 | 2 | The X to get out of the view almost looks like an option to close just the “also liked” portion since it’s in the same area. Not obvious it’s for all view.  > Move X to outside Individual View/Queue View area. Clicking outside the area closes it as well. |
| Browsing View & Queue List | H2-5 | 1 | The + and - queue buttons should be different colors to make it easier to tell them apart.  > Button colors will be changed |
| Browsing View | H2-5/H2-6 | 1 | The +/- buttons could be bigger - it could end up easy to go into the individual view rather than add/remove the picture from the queue. A border around works added to the queue could also help?  > Border may be added |
| Browsing View & Queue List | H2-6 | 0 | There’s no scrollbar to indicate where the user is amidst the viewed works. (Already planned out, missing in prototype) |
| Browsing View | H2-7 | 0 | Is the system infinite scroll or will it go by a page by page system? Nothing shows that in the prototype.  > Page by page |
| Queue List & Queue View | H2-7 | 0 | Does the “view” button for the queue ALWAYS start at the first entry? Should there by “view” buttons for each entry to start there?  > Clicking on the image thumbnail in the Queue List will open it as the first in the Queue View |
| Queue View | H2-8 | 1 | Arrows become redundant as the thumbnails of previous/following works are shown and the users could just click those instead (and in addition skip ahead/back more than just one)  > Potentially removing arrows, or adding them on top of works in the background. |
| Queue List | H2-10 | 2 | A button such as “what is this?” or even just “?” could be good in the queue list area so people could click it if they need to know how to use the queue. Information button.  > Queue info icon or tooltip will be added |
| Queue List | H2-10 | 1/2 | When the queue is empty, in its space it could perhaps have the message “Press the + button on any piece you like to add it to this queue to make a more personalized viewing experience!” Otherwise plus button not entirely clear that it corresponds to the queue.  > Message will be added to empty queue area, encouraging users to add works to it |
| Browsing View | H2-2/H2-3 | 0 | We’ve talked about clicking to add to queue, but would drag and drop work as well?  > Yes but out of scope for prototype |
| Queue List & Queue View | H2-1/H2-4 | 1 | # of items in queue not visible in Queue List, while they are in Queue View  > Number of items in Queue List will be added |
| Individual View | H2-1 | 1 | “Other works” wording not entirely clear  > Text change to “Artist’s Other Works” |
| Individual View & Queue View | H2-8 | 1 | More focus should given to main art piece, smaller thumbnails.  > Smaller thumbnails, less white space. Measurements are off in low fidelity prototypes. |
| Queue View | H2-3 | 0 | Can you scroll through art in queue horizontally?  > Yes, but it’s potentially out of scope for the medium fidelity prototype |
| Queue View | H2-1 | 0 | # of items in queue missing  (Planned but missing in prototype. Should be overtop the queue.) |
| Queue View | H2-3 | 2 | Can’t remove art from queue when in queue view  > Add remove icon to view. A dialog confirmation will appear when clicked, and if confirmed work will be removed. If you remove all works, it kicks you out to browsing view. |
| Queue View | H2-3 | 0 | Does adding to Queue while already in Queue View add the art?  > New art is added to the end of the Queue |
| Browsing View | H2-3/H2-8 | 1 | Can we collapse the queue sidebar?  > Yes |
| Browsing View | H2-3 | 0 | Will the queue stay from search to search, or be erased?  > Queue will stay until cleared. |